

# The VMD's online services will be unavailable on Saturday 7 August



PUBLISHED AUG 2, 2021  
BY [GOV.UK](https://www.gov.uk)

for essential maintenance. Some services may experience disruption on Sunday 8 but we expect all services to resume by Monday 9 August.

The services that will be temporarily unavailable:

Special Import Service

Export Certificates

Animal Adverse Reaction Reporting

Human Adverse Reaction Reporting

Microchip Adverse Event Reporting

Product Information Database

You should obtain an import certificate in advance if you think you will need to import/use an imported medicine during this period.

In urgent cases where the VMD has previously issued a certificate for the animal(s) under your care, you may purchase and use an imported veterinary medicine prior to obtaining a certificate from the VMD. This is a special dispensation which only applies to the VMD online system during this essential maintenance period. You should obtain an import certificate retrospectively as soon as possible.

Along with access to the following Registers:

Register of SQP Retailer Premises

Register of SQPs

List of Accredited Internet Retailers

Register of Specific Manufacturing Authorisations – AVAs

Register of Specific Manufacturing Authorisations – NFABBA, ESCCA

Register of Veterinary-only GMP sites

We apologise for any inconvenience.

*Press release distributed by Media Pigeon on behalf of GOV.UK, on Aug 2, 2021. For more information subscribe and follow us.*

---

## Media Assets

### Embedded Media

Visit the [online press release](#) to interact with the embedded media.

<https://mediapigeon.io/newsroom/govuk/releases/en/the-vmids-online-services-will-be-unavailable-on-saturday-7-august-10520>

---

## GOV.UK

**Newsroom:** <https://mediapigeon.io/newsroom/govuk>

**Website:** <https://www.gov.uk/>

**Primary Email:** [publiccorrespondence@cabinetoffice.gov.uk](mailto:publiccorrespondence@cabinetoffice.gov.uk)

### Social Media

Twitter - <https://twitter.com/cabinetofficeuk>

Instagram - <https://www.instagram.com/cabinetoffice>

Linkedin - <http://www.linkedin.com/company/cabinet-office>

Youtube - <http://www.youtube.com/user/cabinetofficeuk>

Flickr - <http://www.flickr.com/photos/cabinetoffice/>

---