MyHMCTS introduces Multi-Factor Authentication

MyHMCTS, the online case management tool for solicitors and other legal professionals to submit, pay for and manage online case applications is introducing multi-factor authentication, which provides additional security protection to account users. The service upgrade is being implemented from 18 November, from which users will be asked to authenticate their login when using MyHMCTS.

How it works

After logging in as usual, users will be sent an email with a verification code (see example below). They will then need to type in this code on the login screen in order to enter the system and access their cases. This won't change the way MyHMCTS functions and the verification code is required every time users log in. It will be valid for one login only and after one hour of inactivity, users will be logged out and asked to revalidate.

The verification code will come from this email address and users will need to add this email address to their safe senders list, to ensure this is not sent to spam or junk email folders.

For users experiencing any issues, email our guidance page for more infomation on using MyHMCTS: online case management for legal professionals

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